



MAIL ATTENDER, ARCHIVE ATTENDER, DISCOVERY ATTENDER & PST BACKUP ATTENDER

The Attender Utilities suite of tools from is the perfect solution for extending and expanding your administrative control of Exchange 2010. Microsoft has introduced a number of features designed to accommodate Exchange 2010 larger inbox size but when your real world needs require a more sophisticated approach to retention policies, content management or searching, Mail Attender for Exchange Enterprise delivers!

Mail Attender/Archive Attender Supplement Your Microsoft Exchange 2010 Deployment

Exchange 2010 Features	Mail Attender/Archive Attender
<p>Personal Archive A specialized mailbox that is associated with a user's primary mailbox.</p> <ul style="list-style-type: none"> • Users can drag e-mail from .PST files into the Personal Archive to make them easier to access online. • E-mail items from the primary mailbox can also be moved to the Personal Archive automatically using Retention Policies, which reduces the mailbox size and improves application and network performance. 	<p>Mail Attender provide a convenient way of managing content in the Exchange 2010 personal archive:</p> <ul style="list-style-type: none"> • Mail Attender may be used to identify PST files that reside on desktop computers then initiate rules to transfer messages from the desktop PST into the personal archive. Similarly, network based PST data may also be imported into the personal archive. • Mail Attender rules may be run on a scheduled basis to apply much more complex filtering policy rules to either the mailbox or the personal archive.
<p>Retention policies You can apply retention settings to specific items, conversations, or folders in an e-mail mailbox.</p> <ul style="list-style-type: none"> • The Exchange administrator configures policies, which are displayed in Outlook 2010 inside each e-mail message, along with a header that states the applied policy and delete date. • Two types of policies are available to users: delete policies and archive policies. Both types of policies can be combined on the same item or folder. • Administrators can also use archive policies to control when messages are automatically moved from a primary mailbox to the Personal Archive. 	<p>Exchange 2010 retention policies are limited to set criteria for managing your email content and must be developed using the Exchange management shell.</p> <ul style="list-style-type: none"> • Archive Attender offers a wider set of policy selection criteria including message age, message date, message size or message subject. • For more complex retention needs, Mail Attender conditions may be used to trigger archiving. Mail Attender offers over 70 different types of conditional selection criteria. • Archive Attender provides the ability to move archived messages to a storage medium outside of the Exchange data store. • Archive Attender policies may be applied directly to the mailbox or personal archive by the administrator on a scheduled basis.

Extend Your Microsoft Exchange 2010 Administration Capabilities with Mail Attender

Exchange 2010 Features	Sherpa Software Features
<p style="text-align: center;">Legal Hold</p> <p>Exchange 2010 enables you to immediately preserve users' deleted and edited mailbox items (including e-mail, appointments, and tasks) from both their primary mailboxes and Personal Archives.</p> <ul style="list-style-type: none"> • Legal Hold can be set on individual mailboxes or across the enterprise and can be set for a specific time period (for example, you can place a mailbox on hold for 90 days). • Legal Hold also includes an option that automatically alerts users through Outlook 2010 that a hold has been placed on their mailboxes. 	<p>Exchange 2010 requires the use of a hold-in-place strategy where items are 'locked' in the recipients mailbox until the legal hold has expired. Often times administrators would prefer to pursue a less obtrusive type of legal hold policy.</p> <ul style="list-style-type: none"> • Archive Attender can be used as part of a broader retention strategy. By archiving mail from the Exchange journal mailbox and sequestering it in a designated archive storage location, you can effectively build a central compliance repository that may be used for legal hold and search purposes without impacting (or notifying) the end-user that their messages are 'on-hold'.
<p style="text-align: center;">Single item restore</p> <p>Exchange 2010, administrators can control how long deleted and edited e-mail is kept in the Recoverable Items folder.</p>	<ul style="list-style-type: none"> • Mail Attender offers administrators complete control over the deletion process. Deletions may be scheduled from particular folders or constrained by any of the Mail Attender conditions. • Mail Attender supports up to four different types of deletion including moving data to the Exchange dumpster.
<p style="text-align: center;">Multi-Mailbox Search</p> <p>Users can search a variety of mailbox items, including e-mail, attachments, calendar appointments, tasks, and contacts, as well as Information Rights Management-protected content.</p> <ul style="list-style-type: none"> • Multi-mailbox search can work simultaneously across both primary mailboxes and Personal Archives with an easy-to-use, Web-based console. • For legal discovery purposes, e-mail located through search can be copied and moved to a specified mailbox, as defined by the administrator, for further investigation. • Rich filtering capabilities include sender, receiver, message type, sent/receive date, and cc/bcc, along with advanced regular expressions. 	<p>The discovery search capability included in Exchange 2010 is inherently limited. Sherpa's Discovery Attender offers a list of extensive search features that Exchange does not provide:</p> <ul style="list-style-type: none"> • Permits the searching of over 60 common types of document attachments without the need to install specific iFilters as Exchange requires. • A host of powerful search criteria including regular expressions and fuzzy search terms. • The ability to save searches for later reuse or refine the results set for subsequent searching • Search results may be saved in a variety of different formats (including PST files) to be shared with third parties or imported into case management tools. • In addition to multi-mailbox searching, include network PST files, public folders, archives or file shares in a search request.
<p style="text-align: center;">Role-based access Control (RBAC)</p> <p>Exchange 2010, administrators can grant specific rights to users, such as records managers, compliance officers, and litigators perform multi-mailbox searches and other role-specific tasks.</p>	<p>Discovery Attender provides records manager, compliance officers or litigators the ability search a wide variety of source material (including mailboxes, PST files and file shares) with a single search query</p>