



THE MAILSCAPE MESSAGING DASHBOARD DELIVERING EXCHANGE, BLACKBERRY & ACTIVE DIRECTORY METRICS

Dashboards are becoming a critical factor in monitoring the different components of the messaging system.

One Look Dashboard

- Exchange disk space
- White space
- Messaging queues
- Services
- Backup state
- System resources
- Windows event alarm

Compass

I – VITAL STATISTICS Storage Overview:

- Total disk volume available for all mailbox servers
- Total disk volume used by all mailbox servers

Server Summary:

- Total number of mailboxes
- Combined database size
- Average number of mailboxes
- Average store size

Database Summary

- Table for each server that lists storage group, database, number of mailboxes, store size, white space, and available disk space.

II MAILBOX REPORTER

- Mailboxes per Server
- Mailboxes per OU
- Mailbox storage history (the ability to query a user's previous mailbox size)
- Master reports (environment-wide):
- Top 50 mailboxes
- OU distribution
- Mailbox status (locked out, prohibit send, warning only, all problems)
- Server-specific reports:
- Mailbox status (locked out, prohibit send, warning

There is much discussion in the IT management industry about executive dashboards for IT managers. In relation to managing the Messaging system, we hear the following needs:

- a dashboard that gives a total view of all the components in the messaging service.
- Dashboards for different roles - for instance Local Service Managers (Eg, 'European Email'), Senior Managers, Email Manager or Operations Support
- the ability to drill down from a high-level view to detailed performance metrics

Mailscape is a systems management tool that assists Exchange, Blackberry & AD Administrators in monitoring, maintaining, and load balancing their environment. Mailscape's sleek dashboard provides Administrators with vital information about each server's current health and growth rate to facilitate proactive management.

The Mailscape One Look Dashboard



The Dashboard can be configured to display color coded messaging metrics in a single drill-down view

One Look Dashboard for Exchange Monitoring. Mailscape's One Look Dashboard is a unique approach to Exchange monitoring:

- Quickly access all vital components on a digital dashboard:
 - o Server disk space
 - o White space
 - o Backup state
 - o Messaging queues
 - o Services
 - o System resources
 - o Windows event alarms
- Each component is color coded **green, yellow, or red** depending upon the threshold
- Instead of tirelessly connecting to multiple servers, simply click the Dashboard indicator to display the vital information
- Quickly and easily pinpoint a developing issue before it causes a serious mail outage
- Customizable polling intervals

More Information:
www.re-soft.com/maillscape

Customers include:

- Fox Television
- Wet Seal
- Danone
- Twistbox Entertainment
- LowerMyBills.com
- Miami Herald
- Blue Mountain Resorts

"Mailscape freed me from all the repetitive manual tasks that consume so much of an administrator's valuable time."

Minh Ly, LowerMyBills.com

"Mailscape required virtually zero user training, while the improvements to our efficiency and to our ability to solve issues before they could impact our end users were realized from day one".

Travis Farrell, IT Support Manager, Miami Herald

System Requirements:

- Windows 2000 with SP4 or above
- Microsoft Exchange 2000 with SP2 or above
- Internet Information Server version 6.0
- ASP.NET Framework 1.1 SP1
- Internet Explorer version 6.0

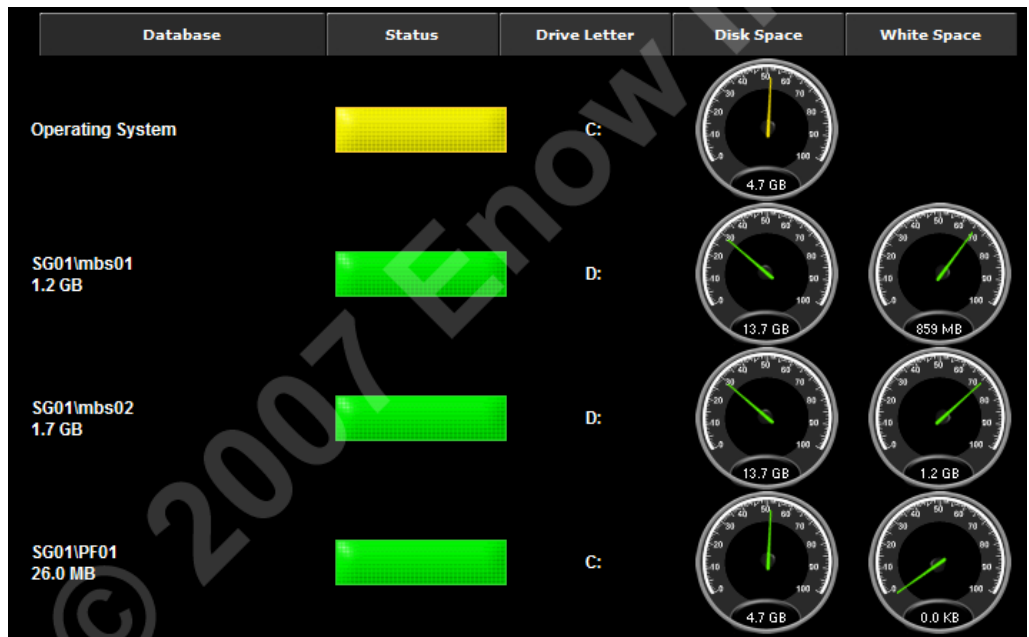
© ENow Inc.2007

- Customizable thresholds
- Receive automatic Mailscape alerts when your defined thresholds are exceeded
- View detailed information and resolution options on critical event IDs with a single click

Compass for Load Balancing. Compass gives you a 'bird's eye' view into the entire Exchange environment through its Vital Statistics and Mailbox Reporter components:

I. Vital Statistics Microsoft Exchange databases become fragmented over time; if they are not maintained properly, performance will degrade and eventually come to a halt.

- View all the information necessary for proactive system management
- Plan for and prioritize maintenance tasks
- Easily distributing mailboxes across Exchange data-bases
- Proactively assess your organizations needs today and for tomorrow:
 - o Do you know which direction your exchange environment is heading?
 - o What percentage of storage allocated to Exchange is remaining?
 - o Will your current environment be able to handle future growth?
 - o Are your current messaging databases correctly load balanced?



The gauges indicate the amount of disk that is still available for your databases and system files

II. Mailbox Reporter Obtaining information on mailboxes is very time-consuming at best, and exceptionally painful if your environment contains multiple databases. Mailbox Reporter quickly and easily tells you all you need to know. Automatically create a report of mailboxes that are in a warning, prohibit send, or locked out state. Generate reports that detail mailboxes per server, per storage group, per OU, or per database

Access Tracker for Client Monitoring Mailscape's Access Tracker gives you the ability to determine how your users are accessing Exchange and whether someone is attempting to gain unauthorized access to a user's mailbox: What versions of Outlook are currently being used? Which users are utilizing cache mode? Who is logging in via Outlook Web Access? Who is accessing selected users' mailboxes?