



**VITALSIGNS FOR LOTUS DOMINO, BLACKBERRY, SAMETIME & IP -
REAL-TIME MONITORING, ALERTING, SERVICE DELIVERY
REPORTING WITH NO LOCAL AGENTS**

Email always backs up when you least expect it... internet connectivity crashes, a Domino server stops responding, a Blackberry device doesn't connect.... and you are always the last to know.

If you need to know that mail is flowing properly to and from your Lotus Domino environment, implement End-To-End Server delivery monitoring using VitalSigns.

It monitors server components and real-time flow between internal Domino email servers, Database Servers, Sametime Servers, Blackberry Servers & Devices and connections to the Internet. If a link slows or stops, VitalSigns tells you!

- Supports all Domino server versions and platforms
- Implemented as a Notes client, nothing is installed on servers
- Verifies that the server will respond to Notes client requests
- Verifies and manages Domino Server Tasks (start missing tasks, stop prohibited tasks, even restart the server if a task freezes)
- Checks Memory, and any other statistic tracked by Domino
- Tracks Response Time
- Detects Dead and Pending Mail pileups, and can automatically delete Dead Mail
- Track and Report on Mail Volume (Daily, Weekly, Monthly)
- Send scheduled Console Commands

VitalSigns™ is a mail server and messaging infrastructure monitoring tool, optimized for Lotus Domino shops, that constantly checks the status of every server or service your email users depend on. VitalSigns features comprehensive support for

- Lotus Domino servers and clusters,
- Lotus Notes Databases,
- Lotus Sametime Servers,
- BlackBerry Enterprise Servers,
- BlackBerry Users and Devices
- Internet Mail Services such as POP3, IMAP, SMTP, and LDAP, DNS Servers,
- Network Devices, and URLs (for monitoring webmail or key URLs).

Top Three Benefits for Domino Administrators

- Verifies that all the servers supporting Domino will respond to Notes client requests (the most important thing that end users care about: is the server "alive"?)
- Detects Pending and Dead Mail pileups by directly querying the mail.box files. This is the second-most important thing that end users care about: getting their mail. *Now.* (VitalSigns can also automatically delete dead mail, if desired.)
- Verifies and manages Domino Server Tasks, including the ability to start missing tasks, stop prohibited tasks, detect task hangs, and even restart the server if key tasks are hung. The most important thing for administrators is availability. If the server is supposed to be hosting web applications and HTTP is hung, the server needs to be restarted as soon as possible.

Easy to understand color-coded status

Pending and Dead Mail

Bars show percentage of threshold

Type	Category	Status	Description	Users	Pending Mail	Dead Mail	% of Threshold	Up Count
Domino Server	Development	OK	Development Server for PSMS and NACIP	3	0	0	0%	3
Task	PSMSDEV03/VOL	OK	Task	3	1	0	9%	3
Sametime Server	Production	OK	Task	0	0	0	0%	0
	Caraca Cen	OK	Task	0	0	0	0%	0
	Magna Closure	OK	Task	0	0	0	0%	0
	Morgan Lane	Key Chat	Task	941	35	252	14%	0
Domino Cluster	Mail	OK	PSMSDEV03/VOLPE - PSMSDEV03/VOLPE				0%	5
HTTP	Router	Slow	http://www.FAA.gov				100%	3
NotesMail Produc	Domino	OK	Sends NotesMail to targeted docs and verifies status.				0%	4
Mail Service	POP3	OK	Comcast SMTP				1%	2
	SMTP	OK	Comcast SMTP support for Outlook Users				1%	2
Notes Database	Document Count	OK	Checks to see if more than 2000 documents are in the database.				93%	4
	PARPAR	OK	Checks to see if more than 250 documents are in the database.				100%	4
	NACIP	OK	Opens the database naci/NACIPRegist default view and compares response time.				1%	9

Status rolls up to category

Icons show device type

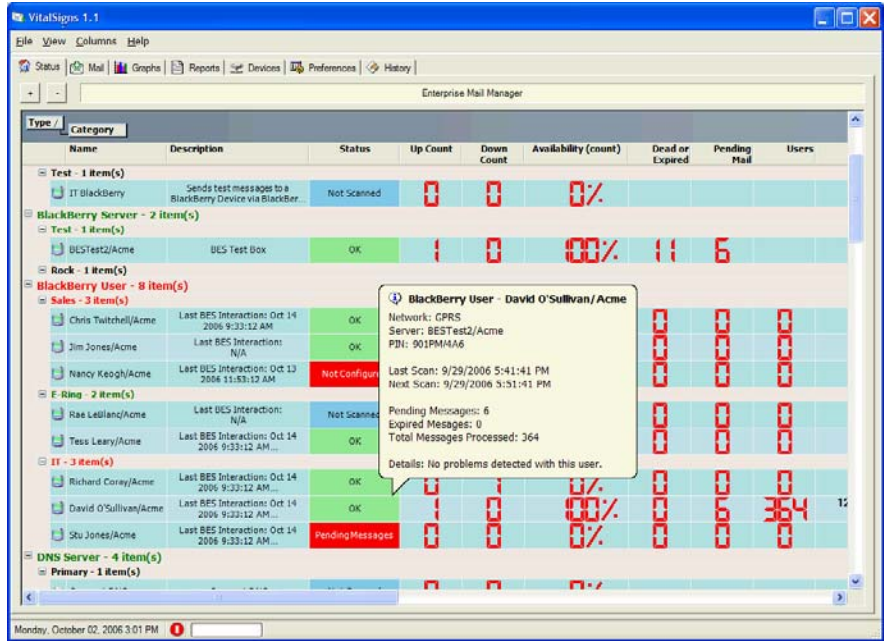
Monitors Domino, BlackBerry, Sametime, and more...

More Information:
www.re-soft.com/vitalsigns

System Requirements:

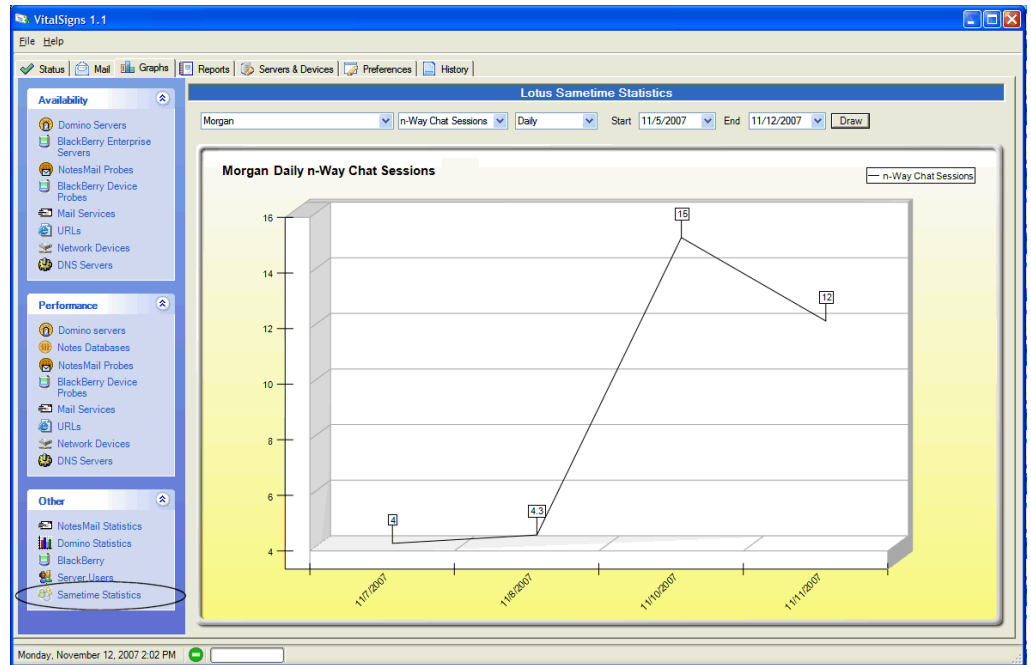
- Windows 2000, XP or above
- For Lotus integration: Lotus Notes client and connection to a Lotus Domino Server

Color-coded, Simple-to-understand Status Page - At a glance, you'll know if your Domino, Sametime, and BlackBerry servers are up and functional. The status information is available in a wide variety of formats, from our rich client to simple HTML



View Status of Blackberry Server and Devices

Graphical Reporting component - displays a view of activity the actual status of each component, color coded to indicate the presence and severity of any error conditions uncovered by Topper's testing.



Sametime Activity Report