



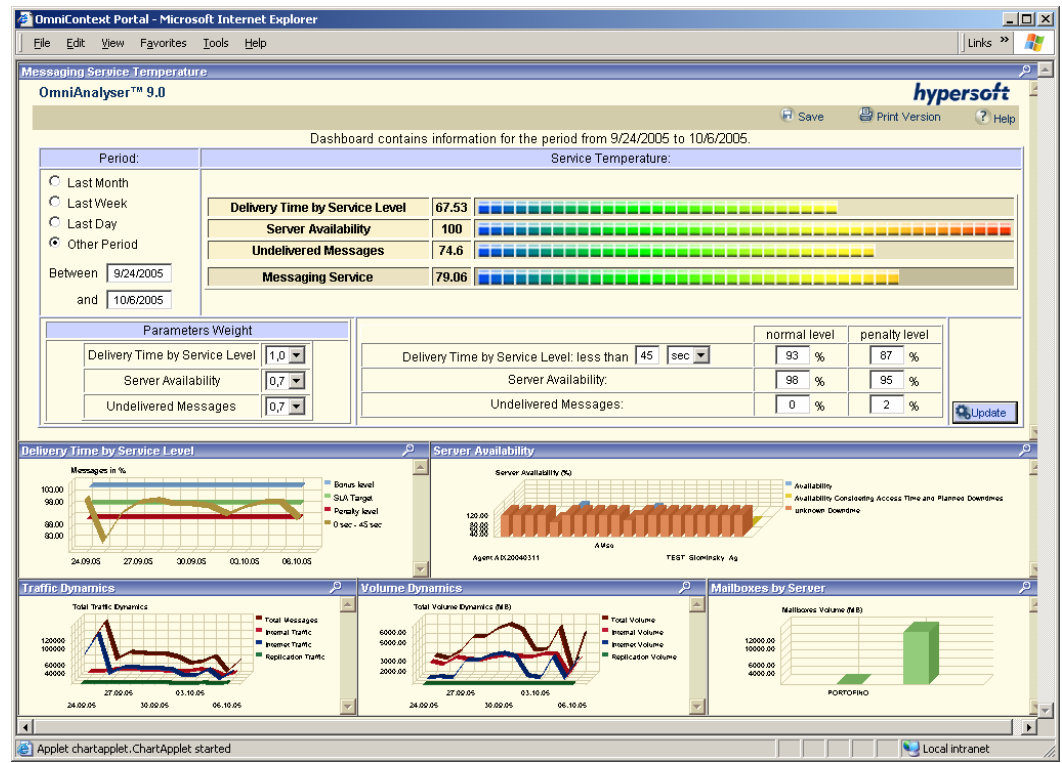
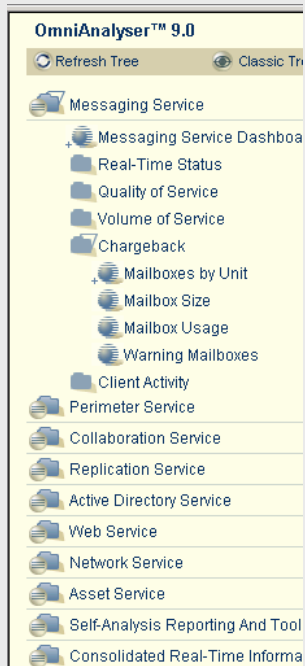
OMNIANALYSER - EMAIL TRAFFIC ANALYSIS, SERVICE DELIVERY, USAGE REPORTING & COST RECOVERY FOR MICROSOFT EXCHANGE, LOTUS NOTES, BLACKBERRY AND SAMETIME INSTANT MESSAGING

OmniAnalyser™ automatically checks the availability of all core messaging services delivered to end-users, allowing Operations to monitor performance in real time and providing historical data and trending via out-of-the-box web reports for Service Level Management.

OmniAnalyser™ optimizes email routing and reports on Service Levels and usage for Cost Recovery by analyzing metrics on all email traffic, server availability, mail delivery times, replication and mail store content for Microsoft Exchange, Lotus Notes and Instant Messaging. All collected data can be viewed in the OmniAnalyser™ Reports. Reports are web-based and accessible via intranet or on Internet, and include:

- Service Delivery Statistics
- Client to Server
- Email Delivery Time Statistics
- Server health
- Server availability
- Mailboxes by Server
- Company traffic
- Active Clients

OmniAnalyser™ is a distributed application, which includes server components (OmniAnalyser™ Agents) collecting information from each Exchange or Domino Server, the Central Integration Server, where metrics are collected and processed.



Monitoring Service Level Agreement compliance - OmniAnalyser™ allows you to check to what extent average message delivery times & system availability meets documented standards

Cost recovery/chargeback for organizational units - calculates mail usage costs at the level of mailboxes, servers, mail sent and received, by any business unit & department.

