



**MESSAGING DASHBOARD TECHNOLOGY  
HOW OMNIANALYSER CAN DELIVER DASHBOARD METRICS**

*Dashboards are becoming a critical factor in monitoring the different components of the messaging system.*

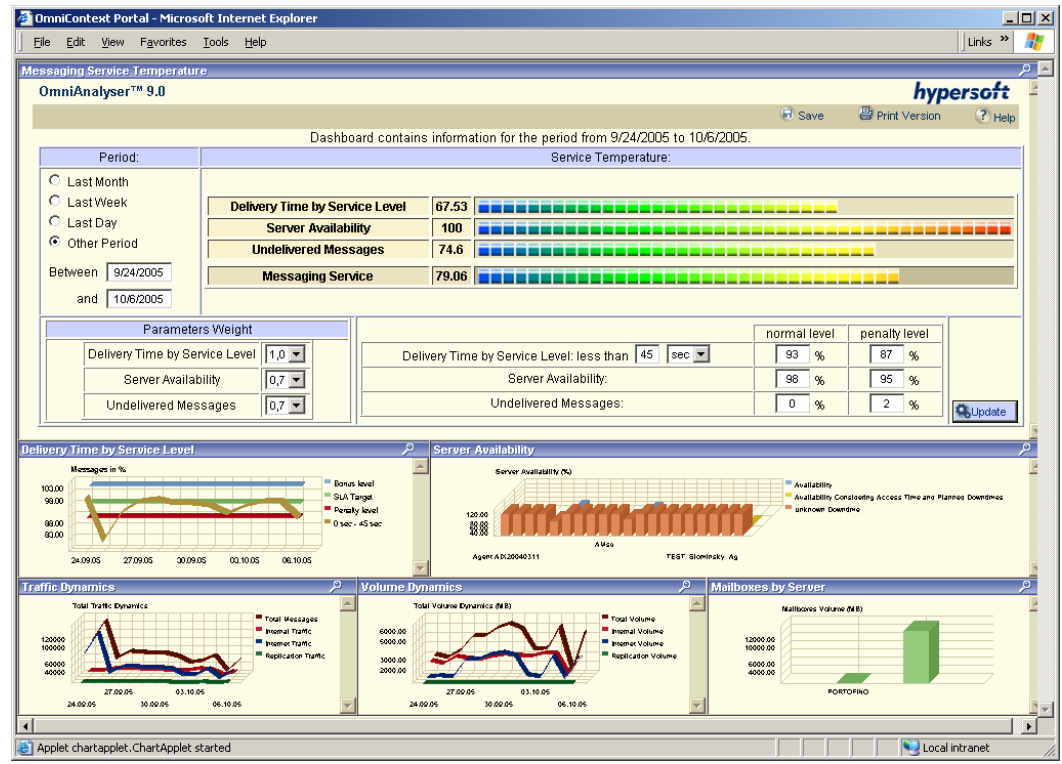
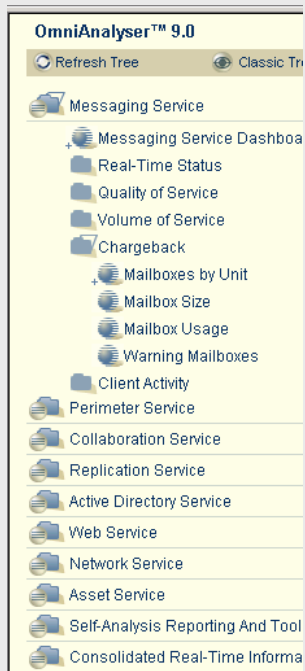
*OmniAnalyser™ automatically checks the availability of all core messaging services delivered to end-users, allowing Operations to monitor performance in real time and providing historical data and trending via out-of-the-box web reports for Service Level Management.*

There is much discussion in the IT management industry about executive dashboards for IT managers. In relation to managing the Messaging system, we hear the following needs:

- a dashboard that gives a total view of all the components in the messaging service.
- Dashboards for different roles - for instance Local Service Managers (Eg, 'European Email'), Senior Managers, Email Manager or Operations Support
- behaviour of the dashboards to differ depending on the user

OmniAnalyser™ optimizes email routing and reports on Service Levels and usage for Cost Recovery by analyzing metrics on all email traffic, server availability, mail delivery times, replication and mail store content for Microsoft Exchange, Lotus Notes and Instant Messaging. As a result of the data collected & analyzed, the following Messaging Dashboards can be implemented using OmniAnalyser.

**The OmniAnalyser Dashboard**



*The Dashboard can be configured to display key messaging performance metrics in a single window*

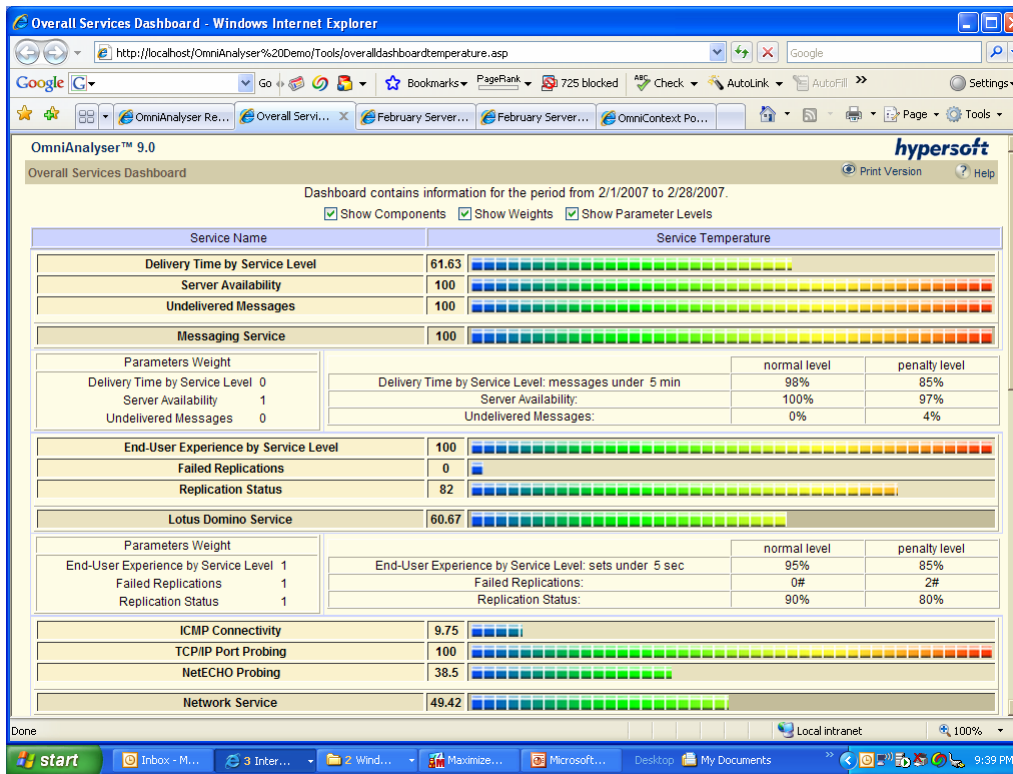
OmniAnalyser introduces a single viewing point for all the key metrics of the messaging system components, mailbox servers, perimeter servers, anti-virus & anti-spam etc.

- Service Temperatures – set thresholds against metrics to determine service level compliance
- Server Availability – track uptime of mail servers and email client access availability
- Traffic & Message Volume Dynamics

More Information:  
www.re-soft.com/omni

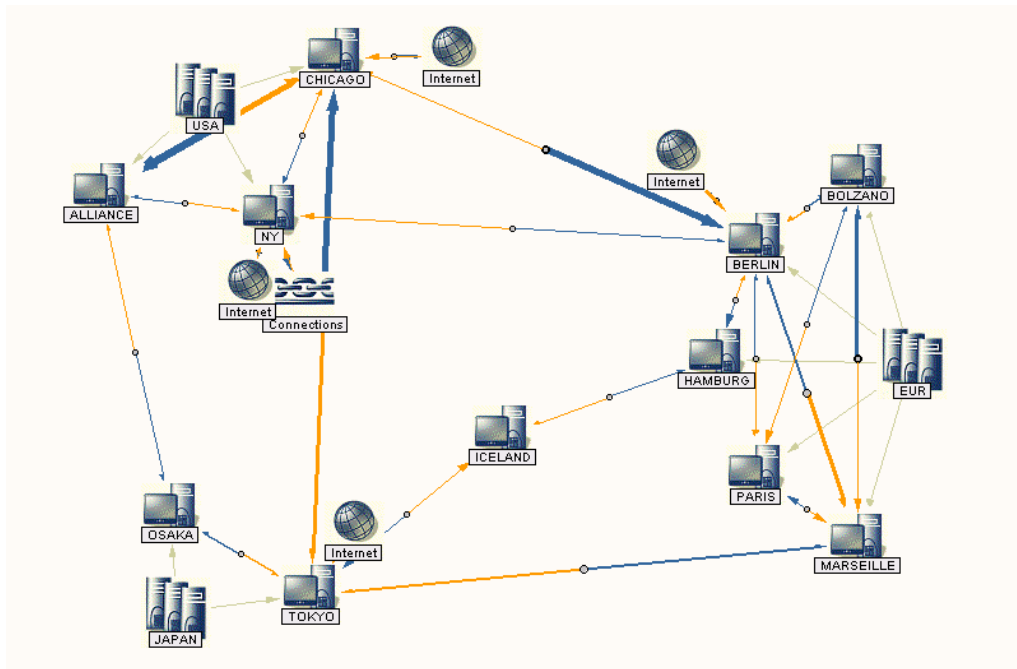
**System Requirements:**

- Windows 2000, XP or above
- For Lotus integration: Lotus Notes client and connection to a Lotus Domino Server
- For Microsoft Exchange integration: Outlook 2000 or above and connection to an Exchange mailbox



This dashboard is organized by Service Area for Messaging, Lotus Domino, Network Service etc. The user can drill down from a high level to view the more detailed statistics relating to that performance metric

**Email Topology View**



The Topologyview delivers a picture of the routing connections and the traffic volume between components.

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