




## Plus Pack 2003 for Outlook Web Access

### *Turning OWA into Outlook*

- Problem:** OWA lacks Outlook-style addressing, advanced spell checking, and private calendar and contact management
- Many of the OWA user desired enhancements, such as spell checking and mark read/unread are unavailable to MAC, Unix, Netscape, and Opera users
- Users who utilize OWA Basic for faster performance to quickly check and send email are unable to spell check messages
- Solution:** Messageware 's Plus Pack 2003 for Outlook Web Access
- Results:** Increased user satisfaction and increased user productivity resulting in a higher Return on Investment for Exchange 2003

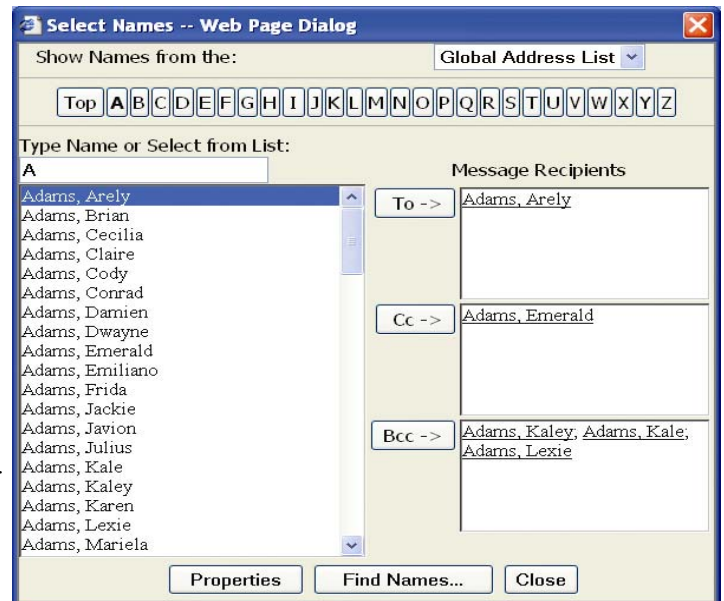
Increased demand for messaging mobility, combined with the need to manage IT budgets carefully, have lead most organizations to consider Outlook Web Access as an alternative email client for increasing user productivity and reducing costs. In fact, many organizations have made OWA the standard email client for many of their users.

For organizations to capitalize on the benefits of OWA, their users need the same functionality in OWA that makes Outlook such a widely-adopted and effective tool.

Plus Pack 2003 extends and enhances OWA so ALL users on ALL platforms enjoy an Outlook-like experience. Plus Pack 2003 provides Outlook-style scroll and select addressing, enabling users to manage their private contacts and private appointments within OWA, and providing advanced Spell Check features for both Basic- and Premium-mode OWA users.

In addition, Plus Pack 2003 provides "OWA Premium Functionality" to Reach browsers and to IE users in Basic mode—with improved performance.

With the addition of Spell Check, Mark Messages Read/unread, Automatic Inbox Refresh, and more, both Basic mode and Reach client users will benefit from key productivity-enhancing functionality.



***Outlook Style Addressing speeds email list creation***

## Exchange and OWA Environments Supported

Plus Pack 2003 for Outlook Web Access is available for Exchange 2003 and for Exchange environments with a mixed Exchange 2003 and 2000 Front end/ Back end infrastructure.

Enhancements to OWA 2003 from Messageware	Enhancements to OWA BASIC Mode	Enhancements to OWA PREMIUM Mode
<b>Enhanced Address Book</b> provides a 'Select Names' scroll box and lets users select multiple names to list in messages and creation of Private Distribution Lists	✓	✓
<b>Mark Appointments/Meetings Private</b> so they are only visible to the end-user	✓	✓
<b>Mark Tasks Private</b> so they are only visible to the end-user	✓	✓
<b>Mark Contacts Private</b> so they are only visible to the end-user	✓	✓
<b>Custom Dictionary</b> lets users save words that are not included in the main dictionary (e.g., proper names, technical terms, acronyms, etc)	✓	✓
<b>Custom Corporate Dictionary</b> (controlled by the administrator) enables the use of proper names, company-specific technical terms, acronyms, etc	✓	✓
<b>Legal and Medical Dictionaries</b>	✓	✓
<b>Thesaurus</b> allows users to see a list of synonyms of a selected word when composing new messages	✓	✓
<b>Mailbox Properties</b> displays size of mailbox and size of each individual folder and sub-folder	✓	✓
<b>Spell Check</b> (Server Side) allows users to check spelling with no downloaded components required	✓	Included in Premium (but no user dictionaries)
<b>Spell Check on Send</b> is an option that automatically initiates spell checking when send is selected	✓	Included in Premium
<b>Mark Messages Read/Unread</b> lets users change the status of messages to read or unread (often used as a way to manage mail)	✓	Included in Premium
<b>Inbox Refresh and Mail Notification</b> automatically refreshes the inbox view as often as the user specifies and notifies when new mail is received	✓	Included in Premium
<b>Folder Properties</b> displays summary information for folders, such as the number of read and unread messages	✓	Included in Premium

### SYSTEM REQUIREMENTS

- Exchange 2003 Front End and/or Back End Servers

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