

Secure Communications Solutions for Law Firms

A CertifiedMail Industry Overview

Executive Summary

Law firms and legal department are increasing using the Internet to quickly send and deliver legal briefs, Intellectual Property, trademark and patent documents and other sensitive documents during a time when the Internet is less security than ever due to the wide deployment of wireless networks, cable modems, malicious viruses and thousands of hackers.

To safeguard this information, law firms can initial secure messaging and document delivery capabilities using a combination of both user-selected and policy-based secure communications.

User-Selected Secure Delivery

Providing attorneys with the ability to individually designate messages or documents for secure delivery is easily accomplished using CertifiedMail's SendCertified button. Available for Outlook, Outlook Express and Notes, SendCertified is an easily installed plug-in which add a new button to the attorneys' email client for the select of messages to be delivered securely to a client or another attorney. The Sending Attorney can also designate a user or message password to be delivered out-of-band as well as a package expiration date.

Recipients will immediately receive an SMTP message notifying them of the readiness of their document / message for review and by simply clicking on an embedded URL in the email, an SSL Secure Connection will be launched to view the prepared document. The recipient can save the document to his local hard drive, reply or do other actions as with a normal email message.

An additional advantage of using CertifiedMail is that the attorney can be notified by email when the recipient views the package or the attorney can opt to view detailed tracking on all packages he or she has sent via a web-based user interface.

Policy-Based Secure Delivery

Policy-based secure message is an additional option for the law firm so that rules can be created to insure that messages sent to certain email addresses or domains or emails with certain key words or attachment type can be automatically delivered securely without any user initialed action.

Policy-based secure messaging is ideal for creating rules to insure that all emails to a certain client is always sent securely regardless of who sends a message to the client. For the client, this can also provide advantageous as the client can then view and store all messages, documents and correspondence from the firm in one centrally located Secure Inbox.

Policy-based secure delivery is easily accomplished by using of the industry's leading content filtering policy solutions as well as the CertifiedMail Server.

Detailed Tracking

An additional advantage of using CertifiedMail is that the attorney can be notified by email when the recipient views the package or the attorney can opt to view detailed tracking on all packages he or she has sent via a web-based user interface.

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